Create New Customer Profile Scenario (Normal)

1. New Customer calls or enters the travel agency
2. Agent answers the phone call or acknowledges that New Customer has entered Cougar Path Travel
3. Customer would like to create an account
4. Agent explains fee structure
5. Customer accepts services
6. Agent asks for customer information
7. Customer provides information and credit card information
8. Agent enters information into computer
9. System sends customer information for validation to Credit Bureau
10. Customer has good credit and credit card is valid
11. Agent submits customer information to create a new customer account